

PRECAUTIONARY MEASURES & HEALTH SAFETY PRACTICES IN RESPONSE TO WUHAN CORONAVIRUS (2019-nCov)

To our valued clients and partners,

Following the outbreak of the Coronavirus, most Asian countries including Malaysia are monitoring passengers' temperatures at airport arrivals and travel advisories are issued to quarantine anyone with relevant symptoms. Our top priority is to ensure the health and safety of our guests and partners. To curb the spread of the virus, we are implementing the following precautionary measures.

GENERAL PRECAUTIONS UNDERTAKEN BY NORTH BORNEO CRUISES (NBC) :

1. Temporary Withhold Onboarding of Passengers Who Have Visited or Resided In China in the Last 14 Days

NBC will temporary withhold passengers who visited or resided in People's Republic of China in the last 14 days to board North Borneo Cruises with immediate effect until further notice. Passengers may be required to declare their travel history. We strongly encourage such travellers to practice home quarantine for 2 weeks for the safety of the general public.

2. Temperature Taking Before Onboarding

NBC crews will be actively taking temperature of passengers during registration before boarding. Any individuals who are having fever ($\geq 38^{\circ}\text{C}$) will be respectfully barred from joining the cruise session. Any individuals who are unwell and experiencing flu-like or respiratory symptoms will be offered the option of postponing their cruise session with no charges till a later date.

3. Availability of Masks & Hand Sanitizer

Hand Sanitizer will be made available to all guests. Masks will be distributed to guests who are unwell or showing flu-like symptoms. Masks will be limited to 1 unit per person.

4. Thorough Disinfecting of North Borneo Cruises Before/After Each Cruise Session

NBC crew will practice thorough cleaning of the cruise before and at the end of each session daily. NBC crew will ensure good personal hygiene habits in all food handling and customer service.

5. Keeping Informed of Latest Health Advisories & Updates

NBC will closely monitor Wuhan virus-related developments and follow travel and health advisories by World Health Organisation (WHO).

The instated procedures will be reviewed and updated from time to time until the epidemic is under control.

Even with protective measures in place, passengers are ultimately responsible for their own health and safety, as well as that of their friends and loved ones. We do encourage all passengers to monitor the travel warnings and health advice from their governments as well.

Kind regards,

North Borneo Cruises

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