

REOPENING GUIDELINES

In keeping with the guidelines outlined by the Ministry of Health Malaysia, please refer to the following Standard Operating Procedures as part of necessary measures we will be taking to ensure that our guests will be able to enjoy the cruising sessions without compromising on their safety and health:

REGISTRATION & BOARDING:

1. Please scan QR Code via MySejahtera App upon Registration
2. Temperature Taking Before Onboarding
3. Wearing of Mask is Mandatory
4. Observe 1-Meter Distancing Guidelines for Queue during Registration and Boarding. For group bookings, only one (1) representative from the group is allowed to approach the counter.

RESTAURANT AREA:

5. Sanitise Hands before Entering the Restaurant area
6. Tables will Not be Pre-Set to Avoid Food Contamination
7. Served Buffet Dinner - All food and beverages are prepared in compliance with the Standard Operating Procedures set by the Ministry of Health
8. Strict Seat Allocation – Certain seats will be according to distancing guidelines
9. Dispose Your Used Napkins at a Designated Area
10. All Crew will be Wearing Mask and Gloves and Maintain a Certain Distance

GENERAL AREA:

11. Observe 1-Meter Distancing Guidelines from Other Guests in General Area
12. Thorough Disinfecting of North Borneo Cruises Before/After Each Cruise Session

For further enquiries, please contact our hotlines (+6012 885 2009 / +6016 716 2009). We look forward to welcoming you and your guests back with us on North Borneo Cruises!

Cheers & Regards,
North Borneo Cruises Team